

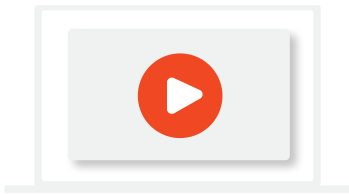
CERTIFICATION EXPERIENCE

# GUIDE

*Increase your value with Pure IT Certifications*



- STEP
- 1 PREPARE FOR THE EXAM**
  - 2 SCHEDULE THE EXAM**
  - 3 CLAIM YOUR BADGE**
  - 4 MAINTAIN YOUR CERTIFICATION**



## Getting Started

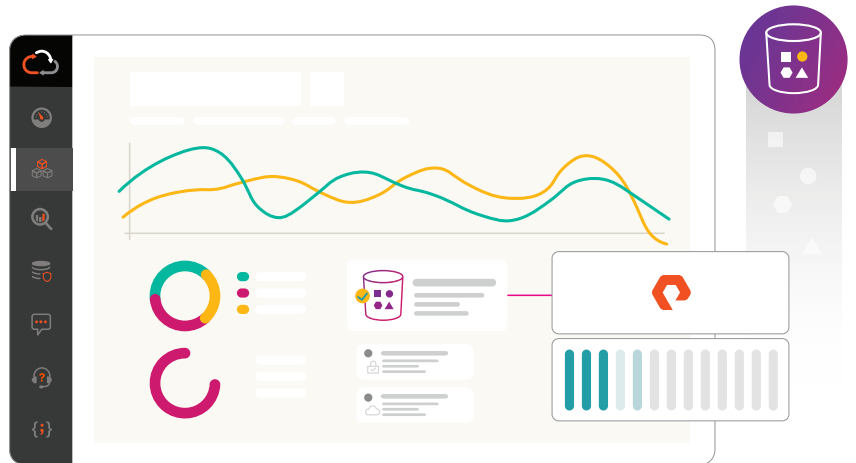
### Ready. Set. Apply.

It's time to get recognized for your skills and experience.

## STEP 1: PREPARE FOR THE EXAM

While on-the-job experience with Pure products and solutions is always helpful, certification preparation courses are also to help prepare you for your exam.

To locate the resources related to your exam, go to [Pure IT Professional Certifications](#) and then select your certification.



## STEP 2: SCHEDULE THE EXAM

Pure Certified Exams are all secure, proctored sessions that may be taken from the convenience of your home or office. You choose the exam time that works best for you.

Complete the following steps to register for and take the exam.

1. Select the exam from the Pure Storage Exam Studio Shopfront [Pure Storage ExamStudio Shopfront](#). Click “Add to Cart.”
2. Click “View Cart” and, if you have a voucher code, enter it in the Voucher Code field.
3. Read the Terms and Conditions and select the checkbox to agree.
4. If you don’t already have a log in, create an online account by filling in the New Candidate details field. You will receive an email from support@examstudio.com with a link you will need to click to set your password.
5. Log in to your candidate dashboard and click “Schedule”.
6. Select the appropriate time zone; then, select the date and time you want to take the exam. Note that exams require a 24-hour lead time to schedule. The earliest date on which you can make a reservation is the next business day.
7. Within 15 minutes, you should receive a confirmation email.
8. Click Check your Computer to test your equipment and find out if you need to update your browser. You will also need to check your equipment with a live proctor on the day of the exam.
9. To watch a 3-minute guided tutorial, click [here](#).

### ProctorU - Online Exam Computer Requirements (Please Review In Advance of Your Exam Date)



#### Your computer must meet the minimum requirements of ProctorU.

Ensuring our exams are secure only increases the value of a Pure certification. To check if your computer meets the minimum requirements of the exam provider, visit <https://go.proctoru.com/testitout>. To watch a video on how ProctorU works, click [here](#).

On the day of the exam, Proctor U will take control of your computer for the duration of the exam. *If your organization uses a security application (i.e.Zscaler), you will need to request that your organization either whitelist Proctor U (we can provide more specific technical specifications as needed) or to shut off the security application for the duration of the exam so as not to block the necessary proctoring service.*

You will be prompted to download and run a LogMeIn Rescue applet that will bring up a chat box to allow you to text with your proctor. If prompted, click “Open” or “Allow” to give the file permission to run. When the chat box says “Waiting,” it means that you are in the queue waiting for your proctor.

TIP: If your status shows “Waiting,” do not re-download the applet file. You will be put back at the end of the queue. For more information on what to expect on the day of the exam, visit this [link](#).

## Day Before the Exam Checklist:

- Identify a private, well-lit location where I will be taking my exam.
- Prepare my environment for the proctoring room scan (room should be clear of materials to extent possible, background whiteboards should be covered up, etc., only a government-issued ID is allowed on test day.)
- Ensure the computer I will use for the test has a stable broadband internet service with a download speed of at least 12Mbps and 3Mbps.  
How do I know if my computer meets the minimum requirements? Test it out [here](#).
- Chrome or Firefox web browser.  
Download ProctorU extensions: [Chrome](#) or [Firefox](#).
- Make sure Webcam and Microphone work
- UK Test-Takers review: [TalkTalk/HomeSafe Setting Adjustment](#)
- Address the Security Application Dilemma  
As part of maintaining test security, Proctor U will need to remote into and take control of your computer for the duration of the exam. If you are planning to take your exam using your business-issued computer and your organization uses a security application (i.e.Zscaler), you must request in advance that your organization either whitelist Proctor U (we can provide more specific technical specifications as needed), OR, shut off the security application for the duration of your exam so as not to block the necessary proctoring service.
- For macOS X Catalina and Big Sur Users review this [Important Notice](#)

## Day of the Exam Requirements:

We recommend testing equipment at least 4 hours before their exam starts. Use [this information](#) to see all details on how to prepare your computer for the exam.

- You will connect with a live proctor. Allow 15-20 minutes to go through the connection process.
- You must provide one form of government-issued photo ID such as a driver's license, or passport.
- If you do not provide acceptable proof of identification via webcam to the proctor prior to the exam, you will not be allowed to take the exam. No refund or rescheduling is provided when an exam cannot be started due to failure to provide proper identification.
- You must also consent to have your photo taken. The ID will be used for identity verification only and will not be stored.
- You must be in a private, well-lit environment, such as a conference room or home office.
- You must close all third-party programs and unplug any secondary monitors.
- The proctor will ask you to show your desk and surroundings before your exam can start.
- You will be prompted to download and run a LogMeIn applet. Your proctor will ask to take remote control of your mouse and keyboard via the LogMeIn Rescue applet to make sure no unpermitted programs are running. You will be able to see everything that your proctor is doing during this step, and it is impossible for them to access any files without your knowledge.

- You cannot consult notes or books during the exam. The proctor will not allow the use of documents, materials, or websites during the exam.
- Find additional information [here](#).

Test takers can also utilize support if they are disconnected. They can call 1-855-772-8678 and speak with someone at Proctor U who will be able to help.



## Test Requirements

To launch the exam, log in to your [ExamStudio](#) account.

1. Enter your login credentials.
2. Click “Start Exam” under the Actions tab on your dashboard.

NOTE: The timer for your exam does not start until the proctor launches the exam. You will have a pre-determined amount of time to complete the exam. You may start your exam once the countdown timer reaches 0:00:00. If you do not start your exam within 15 minutes of this time frame, the system will automatically mark you as a No-Show and you will not be able to take your exam.

## Special Considerations

- If you lose connection, you only have 5 minutes to rejoin before the session is cancelled. If this happens, rescheduling the exam is the only option.
- To reset a forgotten password, visit <https://portal2.examstudio.com/ResetPassword.aspx?id=100106>. Once you reset your password, you can log in via your [candidate portal](#).
- For additional questions regarding ProctorU, visit this [link](#).
- For Accommodation KB, visit this [link](#).
- If you have questions, please email the Pure Storage PEAK team at [peak@purestorage.com](mailto:peak@purestorage.com).

## STEP 3: CLAIM YOUR BADGE

### After the Exam

Your candidate record will be updated with the results of your exam 24-48 hours following the exam.

#### If You Pass:

You will be awarded a Credly badge which can be shared on your preferred digital platforms. Your candidate record will have an eCertificate when you achieve a certification, as well as a Pure Storage certification logo for this exam. Note: A certification is valid for three years, and, upon expiration, you will need to take the exam again.

#### If You Fail:

You will need to wait 30 days to retake the exam

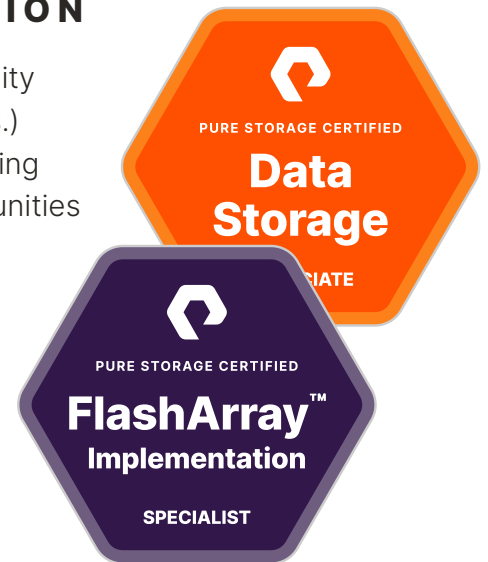
### Accessing Your Score Report After The Exam

To access your candidate record, visit <https://www.certmetrics.com/purestorage/login.aspx>. From here, you will be able to access your score report(s).

- The first time you log in, you will need to create an account.
- To create an account:
  1. Click “Never logged in before?” on the landing page.
  2. Enter either your email address or data from your score report.
  3. You will receive an email with instructions on how to access your account.
  4. Once you create your account, you will be able to log in with your login ID and password.

## STEP 4: MAINTAIN YOUR CERTIFICATION

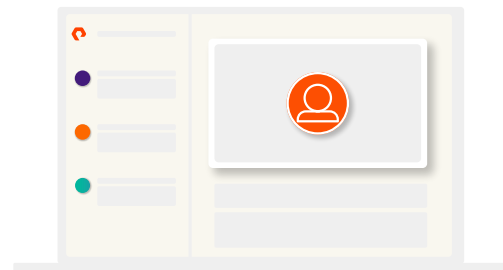
All Pure Certification exams have either a two or a three-year validity period. (Exams created in or after 2022 are all valid for three years.) Certifications may be renewed by meeting Pure-approved continuing education requirements. Continuing education criteria and opportunities for all certifications will be posted by October 2023.



## CERTIFICATION RESOURCES

### Resources from Pure PEAK

- Find additional courses at [Pure PEAK Education](#)
- Visit our growing library of knowledge articles at [Pure PEAK Knowledge](#)
- Explore best practices in our [Pure PEAK Community](#)
- Tune in to upcoming [webinars](#) to see relevant content
- Get [direct access](#) to our leaders, experts, partners, and latest product news
- Please contact your Channel Partner for more information on pricing and how to schedule an instructor-led training.
- [What Should I Expect on the Day of My Exam?](#)
- [What are the exam rules?](#)
- [What do I need for my exam?](#)





[purestorage.com](https://purestorage.com)

800.379.PURE



©2022 Pure Storage, the Pure P logo, and the marks on the Pure Trademark List at <https://www.purestorage.com/legal/productenduserinfo.html> are trademarks of Pure Storage, Inc. Other names are trademarks of their respective owners. Use of Pure Storage Products and Programs are covered by End User Agreements, IP, and other terms, available at: <https://www.purestorage.com/legal/productenduserinfo.html> and <https://www.purestorage.com/patents>

[insert publication number and date here]